

## **Return Policy**

Since our products are perishable, we do not accept returns or exchanges unless the item you purchased is defective.

If you receive a defective item, please contact us at 519-863-2920 with details of the product and the defect.

You can return the item you consider defective to:

Norwich Deli and Bakery

27 Main Street West

Norwich, ON N0J1P0

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to a refund or a replacement as a result of the defect.

If you are entitled to a replacement or refund, we will replace the product or refund the purchase price, using the original method of payment. Items not picked up on customer specified pick up date will not be eligible for refund.